

This document is intended for professional use to provide a starting point for Commercial Cleaning, Care & Maintenance of these products, each unique application may require additional or further steps to ensure complete satisfaction. Please refer to the general information and then the table of contents for the specific product information. Refer to the product website to confirm that you have the most current revision of this document. If you need a project specific maintenance document or if there are any questions or concerns, please reach out to solutions@rhctechnical.com.

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REQUIRED INITIAL CLEANING / POST INSTALLATION

Job site conditions will cause dirt and debris to be present on the installed flooring. Initial Cleaning should only be performed after the prescribed timeframe for the product and adhesives utilized. However, the flooring should be protected after installation prior to the completion of the Initial Cleaning.

1. Remove any protective coverings prior to maintenance.
2. Use a **high-CFM, high velocity vacuum** to remove dust, dirt, and debris that has collected on the surface.
3. Create a cleaning solution with the chosen pH neutral cleaner and clean potable water according to the dilution ratios from the manufacturers label information based on soiling conditions.
4. Use a pump-up sprayer to apply a cleaning solution to the area and let it stand for 5-10 minutes.
5. If flooring is heavily soiled, re-apply the solution and allow the cleaner to remain on the surface for an additional 5-10 minutes before scrubbing and removing.
6. **Using a counter rotating brush machine**, scrub the flooring material while wet.
7. **Using a portable box extractor or truck mount extractor with a carpet wand**, utilize the hot water extraction method to remove the soil. Make sure to dry stroke to leave minimal water on the flooring material.

DAILY / ROUTINE CLEANING

Routine maintenance is seen as something that needs to be done regularly. Routine could be daily, twice a week, weekly, etc. Given that each installation is different, the frequency of the routine will be determined by the following factors: type of soil or debris, type of facility, location within the facility, and use of the facility. It is likely the routine can and will change depending on factors such as time of year, increased or decreased use, etc. With the application of a finish, this routine should be done at a minimum of twice a month, if possible, to maintain the desired look of the flooring. **DAILY CLEANING IS RECOMMENDED.**

1. Use a **high-CFM, high velocity vacuum** to remove dust, dirt, and debris that has collected on the surface.

PERIODIC / DEEP / RESTORATIVE MAINTENANCE

Over time, when daily cleaning and routine maintenance is not working or providing the desired results, the flooring may require a heavy-duty cleaning to remove build-up, scuffs from shoes or minor flooring damage.

1. Use a **high-CFM, high velocity vacuum** to remove dust, dirt, and debris that has collected on the surface.
2. Create a cleaning solution with the chosen pH neutral cleaner and clean potable water according to the dilution ratios from the manufacturers label information based on soiling conditions.
3. Use a pump-up sprayer to apply a cleaning solution to the area and let it stand for 5-10 minutes.
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Flex-Tuft Recycled Rubber Tile

CARE & MAINTENANCE

PREVENTIVE MAINTENANCE / FLOORING PROTECTION RECOMMENDATIONS

Utilizing an effective barrier entry way matting system and/or walk-off mats at outside entrances. Ensure mats are manufactured with non-staining backs to prevent discoloration. Walk off mats do provide a level of protection and are critical to the reduction of soil and debris levels within the facility while helping to reduce maintenance cost and protect the flooring.

Do not slide or drag anything across the flooring. When moving appliances or furniture, protect flooring from scuffing and tearing using temporary floor protection.

All furniture, fixtures, and/or moving equipment casters should be made of a high-quality soft material such as neoprene rubber designed for use on resilient flooring and must have a contact point of at least 1 square inch to aid in reduction of indentation and flooring damage.

Rolling chairs or seating at work areas should have a resilient flooring chair pad installed over the finished floor or have proper castors installed for resilient to protect floor covering.

All fixed furniture legs should have permanent felt or soft rubber floor protectors installed on all contact points and to help reduce indentation. Floor protectors must have a flat contact point of at least 1 sq. in. or 1.125 in. diameter and must cover the entire bottom surface of the furniture leg and be free of burrs and damage.

All doorstops need to be constructed of either rubber or vinyl and be free of burrs and damage. Ensure all furniture castors, chair legs, and doorstops are clean and free of all dirt and debris.

Routinely clean and/or chair castors, furniture legs, and doorstops to ensure that dirt or debris has not built up or become embedded. If these recommendations are not followed, we can guarantee your care & maintenance will be more difficult.

RECOMMENDED MAINTENANCE PRODUCTS

	Initial / Routine Cleaning	Deep Cleaning
Excelsior		NC-900 Neutral Cleaner
XL North		XL APC All Purpose Cleaner
Spartan Chemical		Green Solutions All Purpose Cleaner
Diversey		Profi
ECOLAB		Ecolab Rinse Free Neutral pH Cleaner Ecolab High Performance Neutral Floor Cleaner
<i>Always follow manufacturers' labels for dilution ratios and use</i>		

SUPPORT & ADDITIONAL RESOURCES

Product Support Phone & Email	(800) 633 – 3151 / info@flexcofloors.com
Technical Support Phone & Email	Excelsior - (844) 393 – 4044 / solutions@rhctechnical.com XL North - (888) 530 - 2259 / www.xlnorth.com Spartan Chemical - (800) 537 - 8990 / www.spartanchemical.com Diversey - (800) 558 - 2332 / www.diversey.com EcoLab - (800) 352 - 5326 / www.ecolab.com
Product Technical Documentation	www.flexcofloors.com
Associated or Related Documentation	NC-900 Neutral Cleaner Technical Data

The use of the incorrect maintenance/disinfection chemistry or the incorrect use of the correct chemistry for the maintenance/disinfection of Resilient Flooring can and will cause damage to the product that is not covered by the product warranty. If you have a question about the fitness of use of other products, please contact customer service or technical services. As with any maintenance program, be sure to use proper PPE (Personal Protective Equipment) according to the cleaning product SDS and ensure all maintenance procedures are conducted per the cleaning products instructions. The use of Caution Tape and/or Wet Floor Signs is recommended to prevent slips and falls.

The contents contained within this Care & Maintenance Sheet may be utilized or copied into another projected related document. While this original document will remain in effect at the time of product installation, this TDS shall not be supplemented or replaced by the resulting project documentation. Any alterations to the wording or requirements contained in or derived from this document shall void all related warranties. Before accepting this document, refer to the product website to confirm that you have the most current revision. Prior to use the user must determine the suitability of our products for the intended use, and the user alone assumes all risks and liability.