



This document is intended for professional use to provide minimum requirements for substrate preparation, adhesive application, and special installation requirements for a successful installation of these products, each unique application may require additional or further steps to ensure complete satisfaction. We rely on the expertise and professionals that are installing the products to adjust based on site conditions. Refer to the product website to confirm that you have the most current revision of this document as the requirements contained within are essential to maintaining the full system warranty for the product installed. Documentation available at time of installation will be referenced regarding warranty.

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### **RECOMMENDED ADHESIVES**

**Due to the nature of this product, it is recommended to utilize the same adhesive that is being utilized to install the flooring that will be installed over the leveling system.**

### **STORAGE, HANDLING, INSTALLATION, SERVICE, & ACCLIMATION ENVIRONMENT**

The reported technical data information for these products is based on a formulation that is designed, manufactured, and evaluated to perform at constant temperatures, not fluctuating more than 10° from normal selected service temperatures from the allowable range.

These products are designed for service within environments ranging from 60° F (15° C) - 85° F (26° C) unless otherwise noted in the specific installation section. These products are designed for service within ambient relative humidity between 40% and 60%.

All products must be stored in an indoor, climate-controlled (60° - 85° F) space and protected from the elements.

All products must be stored on a dry, flat, level surface. Carefully stacked, aligned neatly and not on edge. Do not stack pallets and protect products from damage.

**Service Environment** is defined as the environment in which the materials will be utilized.

**Service temperature** is defined as the normal setting of the HVAC in the environment in which the material is installed, i.e., typically 70° - 72° F in most commercial applications.

**Acclimation of the material** is achieved when the following conditions are met within the installation area.

- The facility or **service environment** must be fully enclosed, sealed and weather tight.
- Building HVAC must be up and running in permanent operation prior to installation (if temporary systems or systems other than the permanent HVAC systems are utilized it must be capable of maintaining the same conditions as the permanent HVAC and/or service conditions).
- Maintain all products and adhesives in the installation area at the **desired service temperatures** for a period of 48 hours prior to installation, during the installation and for the service life of the installation.
- **Temperature** must be maintained between 60° F (15° C) - 85° (26° C), preferably at the **desired service temperature**.
- **Relative Humidity** must be maintained between 35% - 65%. Understand that Relative Humidity does not affect the installation of the material, but it can affect the functionality of the adhesives. Outside of the ranges, the stated information regarding open times, flash times, & dry times will vary.

It is recommended to utilize a cloud-based or similar **data logging system** during installation to provide temperature & humidity data in the event of a warranty issue.

While we do our best to provide quality products and workmanship in our manufacturing facilities, quality installation is the responsibility of the installer. Inspect all material for proper type, color, and matching lot numbers if appropriate. We ask that we are notified of any inaccuracies or defects prior to installation as **we do not pay labor for or material costs on installed materials with visual defects.**

**Users are advised to confirm suitability of these products by their own tests and ensure that all adhesives intended for installation meet the requirements of the end user.**



If there are concerns regarding this information or the service temperature, substrate temperature or installation environment will not meet these requirements, please contact Technical Services for recommendations prior to installation at [solutions@rhctechical.com](mailto:solutions@rhctechical.com), we will be happy to discuss and provide direction or confirmation of the project at that time.

### SUBSTRATE PREPARATION

Substrates should be prepared to receive resilient flooring based on the flooring product that is being installed. If there are no requirements, We do not approve the installation over concrete substrates that have been abated or prepared with chemical adhesive removers, solvents, or chemical cleaners.

### INSTALLATION

***By covering a substrate, underlayment, or existing surface, you have indicated acceptance of the substrate and installation environment.***

Ensure substrate is clean, dry, flat, and sound prior to installation.

- Determine if there are special cuts or layout needed for the subleveling system.
- Apply glue according to label directions. Observe the proper trowel and Flash and Working times on the label. These times will vary based on the conditions of the installation environment. The installer is responsible to adjust based on the observations and conditions.
- Periodically lift material to ensure proper adhesive transfer and ensure adhesive has not surpassed the open time. There should be a transfer of adhesive to the subfloor leveling system.
- Roll material with a 3 section, 100 lb. roller within 30 minutes of installation, crossing in a perpendicular direction after initial roll. Use a hand roller in areas that cannot be reached with a larger roller.
- Visually inspect installation to ensure that material has not shifted, and that adhesive has not been squeezed out of joints or compressed onto the surface.
- Clean excessive adhesive or adhesive residue from the surface of the material per adhesive recommendations.
- Do not install flooring over the subleveling system until adhesive has properly cured.

### FLOORING INSTALLATION OVER SUBFLOOR LEVELING SYSTEM

Subfloor Leveler is considered a ***non-porous substrate*** when installing flooring over it. Follow adhesive recommendations for non-absorptive or non-porous substrates when installing over the subfloor leveler.

### SUPPORT & ADDITIONAL RESOURCES

<b>Product Support Phone &amp; Email</b>	(800) 633 – 3151 / <a href="mailto:info@flexcofloors.com">info@flexcofloors.com</a>
<b>Technical Support Phone &amp; Email</b>	(844) 393 – 4044 / <a href="mailto:solutions@rhctechical.com">solutions@rhctechical.com</a>
<b>Product Technical Documentation</b>	<a href="http://www.flexcofloors.com">www.flexcofloors.com</a>
<b>Associated or Related Documentation</b>	<a href="#">Referenced Standards within Technical Documents</a> <a href="#">Technical Bulletin</a>

The contents contained within this Installation Sheet may be utilized or copied into another projected related document. While this original document will remain in effect at the time of product installation, this TDS shall not be supplemented or replaced by the resulting project documentation. Any alterations to the wording or requirements contained in or derived from this document shall void all related warranties. Before accepting this document, refer to the product website to confirm that you have the most current revision. These products are intended for installation by professionals. Prior to use the user must determine the suitability of our products for the intended use. The user alone assumes all risks and liability.